

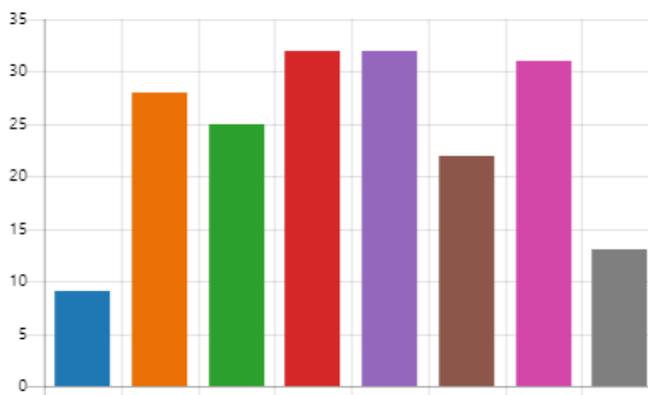
## Parent Feedback Questionnaire – November 2021

### Total of 145 respondents

Please add your child/children's year group(s)

[More Details](#)

● Nursery	9
● Reception	28
● Year 1	25
● Year 2	32
● Year 3	32
● Year 4	22
● Year 5	31
● Year 6	13



### My child is happy at this school

- 98% of parents responded with agree or strongly agree
- 3 parents responded with disagree.

If your child is ever unhappy at school, please contact your child's teacher or speak to a member of staff at the gate. We are always happy to resolve any issues. We are also happy to call you after school hours if this is more convenient.

### My child feels safe at this school

- 99% of parents responded with agree or strongly agree
- 1 parent responded with disagree

We have just completed a survey with our children in school about where they feel safe and which parts of the school they would like to improve. 98% of the children said they feel safe in school. They have given us some brilliant feedback and suggestions including changes they would like to make around school and on the playground.

### The school makes sure its pupils are well behaved

- 99% of parents responded with agree or strongly agree
- 1 parent responded with strongly disagree

### My child has not been bullied:

- 98% of parents responded with agree or strongly agree
- 3 parents responded disagree or strongly disagree

I am so proud of the behaviour of our children and at times when things might go wrong we support the children to re-educate them to make better choices next time. If there is ever an issue that you

feel hasn't been picked up on, please contact your child's class teacher or speak to one of us at the gate. We are happy to call you after school hours if this is more convenient. We would rather nip any small issues in the bud before they escalate into something bigger. We take any incidents of bullying seriously, acting immediately and keeping parents informed.

Our pastoral team, Miss Ball and Mrs Caddick, help support our children every day in school and follow up on any behaviour issues.

### **The school makes me aware of what my child will learn during the year.**

- 94% of parents responded with agree or strongly agree
- 9 parents responded disagree or strongly disagree

Under the curriculum tab on our school website is the long term (yearly) and medium term (half termly) plans for every year group which informs you what your children will be learning. [Curriculum Vision & Offer | HLC Primary \(hadleylearningcommunity.org.uk\)](https://www.hadleylearningcommunity.org.uk) please click on your child's year group in the menu at the top. These are also emailed to all parents at the beginning of each half term as they are constantly under review and change according to the needs of the pupils.

In addition to this, parents receive a personal termly written report from the class teachers and two parents' evenings (Autumn Term and Spring Term). Reception class teachers also send out a regular newsletter updating you with what the children are learning.

I appreciate that at the moment it is difficult to speak to class teachers due to COVID restrictions but you can always book an appointment by calling the school office if you would like to ask any questions. Teachers will always give you a call, this is never too much trouble.

### **When I have raised concerns, they have been dealt with properly**

- 97% of parents responded with agree or strongly agree
- 5 parents responded with disagree or strongly disagree

If you are ever unhappy with the way in which concerns are dealt with, please contact myself or Mrs Armstrong and we will follow this up.

### **My child has SEND and the school gives them the support they need to succeed. Of those parents whose children has special educational needs:**

- 98% of parents responded with agree or strongly agree
- 3 parents responded disagree or strongly disagree

Mrs Wenlock is our Special Needs co-ordinator and supports parents and children where required. We are proud of the progress and attainment of all of our pupils and I know the staff do their very best to ensure we meet individual needs where possible.

### **The school has high expectations for my child**

- 98% of parents responded with agree or strongly agree

- 3 parents responded disagree or strongly disagree

#### **My child does well at this school**

- 98% of parents responded with agree or strongly agree
- 3 parents responded disagree

#### **The school lets me know how my child is doing**

- 97% of parents responded with agree or strongly agree
- 4 parents responded disagree or strongly disagree

We want every child at HLC to succeed in all they do. We know that reading is key to their success in future education which is why our curriculum is based on high quality texts. We want to inspire our pupils to aim high for their future careers.

We hold parents evening in the Autumn and Spring terms. Additionally, reports are sent out every term as a written record of your child's achievements. In the Autumn term 99% of parents attended our parent phone calls. Thank you for your engagement in this as we work together to allow your child to succeed.

#### **There is a good range of subjects available to my child at this school**

- 99% of parents responded with agree or strongly agree
- 1 parent disagreed

At HLC Primary we follow the National Curriculum as directed by the Government as well as offering a wide range of enrichment opportunities. These include clubs, competitions, trips and visitors.

#### **My child can take part in clubs and activities at this school**

- 96% of parents responded with agree or strongly agree
- 6 parents responded disagree or strongly disagree

Every term, we endeavour to give pupils at least one of their choice of clubs. Obviously, this is a challenging task and admin staff do their best to manage the demand. If we know a child has not received at least one club, we will put them on a waiting list in case a child drops out and we will try to give them preference for a club in the next term.

All of our school-led clubs are free as it is important to us that pupils can access extra-curricular activities. We fund this from our school budget. Externally delivered clubs are chargeable by the delivering company, but we try to ensure that you get the best value for money.

Based on experience, we limit the clubs available to Reception children in the Autumn term as they often struggle to cope with starting school, settling into a new routine as well as staying until 4pm. We offer clubs to Reception children after Christmas.

#### **The school supports my child's wider personal development**

- 97% of parents responded with agree or strongly agree

- 5 parents responded disagree or strongly disagree

Through assemblies we celebrate the achievements of our children both in and outside of school. Please let us know if they have achieved something special as we love to see the certificates and trophies.

We design our curriculum to inspire children through a wide range of subjects including STEM and the arts. We recognise children have talents in many different areas and enjoy celebrating these.

We invite visitors into school throughout the year to engage children in a broad range of subjects and careers in the hope that it will spark the next generation of leaders.

### **I would recommend this school to another parent**

- 98% of parents would recommend the school to others.
- 3 parents would not

We are proud to be an oversubscribed school and to serve the Hadley Community. We always strive to deliver the best education for our children.

One parent requested to make the school day longer – the school day is a statutory number of hours per day and in-line with Government guidance.

‘I wish the parents were allowed to come in for lunch and the parent sessions in the classroom I feel like I am going to miss out a lot this year with it being Reception but I know that is due to covid rules, hopefully these can restart soon.’ – We agree with this but during times where COVID is high we have had to restrict the number of visitors. We will, of course, re-establish this once rates drop again.

Lost clothes – we know this is frustrating for parents when you child loses an item of clothing. Please make sure you label every item of clothing. There is a lost property area at the end of the Year 2/3 finger and this is regularly sorted so that any items are returned. We also put out all lost property (as well as donated uniform at the end of every term)

Wrap around care – we are pleased that our new wrap around care, Hadley Harriers, has now started (Jan 2022) and runs from 7:45am-8:25am and 2:50pm-5:30pm every day.

More sports club opportunities – Now that Hadley Harriers (wrap around care) is up and running we are able to offer more clubs for our pupils. Every week we have over 400 places on offer in one of our clubs. These clubs are targeted to different year groups and do have limited places but we endeavour to ensure that every child gets at least one club when they apply for a place. We can also put children on a waiting list for a club in case a child drops out.

### **Parents comments**

- My kids are very happy at school...it's an amazing school with fantastic staff
- My children's happiness comes first and they love it here, He would come 7 days a week if he could. My concerns have always been dealt with quickly and fairly.
- An absolutely fantastic school , who supports both of my children immensely, I am proud to have my children at HLC primary and recommend to everyone , the staff and teachers are

phenomenal considering what they have had to endure the last 2 years and I couldn't think of a better place for my children to learn, create and develop

- Amazing school, you have supported my girls so much!! The only thing I struggle with is there still no full wrap around care for the girls past 4pm, this is frustrating to work full time!!
- My daughter is more happy in year 4. She is happy to come into school this year. In year 3 my daughter changed in herself confidence.
- I have always found the staff at school very helpful listen to you and always act
- An absolutely fantastic school , who supports both of my children immensely, I am proud to have my children at HLC primary and recommend to everyone , the staff and teachers are phenomenal considering what they have had to endure the last 2 years and I couldn't think of a better place for my children to learn , create and develop
- The staff are all really helpful and always take the time to speak to parents. My child's teachers are brilliant with him and they are all very patient and caring
- You are doing a great job. Well done.
- The school and the teachers are exceptional
- We are really impressed with the communication we receive from the school, thank you for making \*\*\*\*s school life fun and interesting he is so keen to learn and share with us what he's been doing in class.
- My children are very happy this year
- I'm very happy with how the teachers always go out of their way to ensure the children are happy a learning
- \*\*\*\*s only been here a short time and already we have seen such positive improvements and he's so happy every day it is really lovely to see! So thank you for making him feel so welcome and being so supportive with the transition!
- \*\*\*\* loves his teacher and we think she is fantastic.